

Joint Lubrication Coverage Worksheet

Step 1: Call your drug insurance company and have your coverage card ready.

Step 2: Say: "I would like to check on my coverage of a drug my doctor has prescribed for me."

The **PSEDUO-Drug** Identification Number is: Durolane: 00999010
Monovisc: 96599984
Cingal: 92099815
SportVis: 96599942

Step 3: If they can't find it ask them to "Please check under all of the following drug categories"

The category of the drug is: **VIS-CO-Supplementation**
or
SY-NO-VIAL Fluid Replacement
or
INJECTABLE

*Rarely some insurers use a different number - see comparison tables attached.

Step 4: If they can't find them, ask them to "Please check under all of the following categories"

DRUG BENEFITS PLAN or EXTENDED HEALTH BENEFITS / HEALTH CARE or
SUPPLEMENTARY BENEFITS PLAN or MEDICAL SERVICES AND SUPPLIES

Step 5: If they say they cannot find it, or your are told it is not covered, we suggest calling back and speaking to a different agent. A few patients have found that a supervisor or a more experienced representative can find the product and confirm coverage.

Step 6: They will tell you what drug is covered: _____ and what %: _____

Step 7: Let our team know what you have covered so we can tailor the plan that is right for you.

If you are a member of the Upper Grand Family Health Team, we can also set up a consult with our Family Health Team's clinical pharmacist to assist you in coverage options.

If you are a member of another Family Health Team, your family doctor or nurse practioner can make a referral to a similar service.

The makers of Cingal/SportVis/Monovisc have a hotline at 1-855-491-5754 to help with drug coverage as well.

| Insurer | Location in Benefits Plan | Member Contact | Additional Information |
|-------------------------------------|---|----------------|---|
| Alberta Blue Cross | Drug Benefits Plan Supplementary Benefits Plan | 1-800-661-6995 | PDIN: 96299999 (3ml); 96599970 (1ml) |
| Canadian Armed Forces | Drug Benefits Plan | 1-800-267-6542 | Regular benefits. PDIN: 00000999363 or 00000964573 (3ml); 00000999554 (1ml) |
| Desjardins Financial | Drug Benefits Plan | 1-800-263-1810 | Pay first, then submit claim. No PDIN required. |
| Equitable Life | Extended Health Benefits | 1-800-265-8878 | Considered a medical item. No PDIN required. |
| Great-West Life | Drug Benefits Plan | 1-800-957-9777 | Category: "Synvisc [®] Products" PDIN: 96299999 (Both products) |
| Green Shield Canada | Extended Health Benefits | 1-888-711-1119 | Considered a medical item. Category: "Viscosupplementation" |
| Industrial Alliance | Drug Benefits Plan | 1-877-422-6487 | PDIN: 96299999 (3ml); 96599970 (1ml) |
| La Capitale | Extended Health Benefits | 1-800-463-4856 | Considered "Orthopaedic Equipment" PDIN: 00964573 (3ml); PDIN: 00969436 (1ml) |
| Manitoba Blue Cross | Extended Health Benefits | 1-888-596-1032 | PDIN: 96299999 (3ml); 96599970 (1ml) |
| Manulife Financial | Medical Service & Supplies Supplementary Health and Hospital | 1-800-268-6195 | Considered a medical item. PDIN: 96299999 (3ml); 96599970 (1ml) |
| Medavie Blue Cross | Drug Benefits Plan | 1-800-667-4511 | PDIN: 00999363 (3ml, 1ml) |
| Non-Insured Health Benefits Program | Drug Benefits Plan | 1-800-640-0642 | Limited Use Benefits. Pay first, then submit claim |
| Pacific Blue Cross | Drug Benefits Plan | 1-888-275-4672 | PDIN: 96299999 (3ml); 96599970 (1ml) |
| Saskatchewan Blue Cross | Extended Health Benefits | 1-800-667-6853 | PDIN: 96299999 (3ml); 96599970 (1ml) |
| SSQ Financial | Extended Health Benefits | 1-866-777-0711 | Pay first, then submit claim. Considered a "treatment". No PDIN required. |
| Sun Life Financial | Drug Benefits Plan | 1-800-361-6212 | PDIN: 96299999 (3ml, 1ml) |
| Veterans Affairs Canada | Not in Standard Benefits | 1-866-522-2122 | Special authorization required PDIN: Quebec only: 00964573; other provinces: 00999363 |
| WSIB | Drug Benefits Plan | 1-800-387-0750 | Eligibility based on type of injury. |

*PDIN = Pseudo-Drug Identification Number

Helpful tips:

1. Your insurance company may not be included in the list however this does not mean you do not have coverage. Please call your insurance company.
2. Recognized by name "DUROLANE" or commonly "viscosupplementation", "synovial fluid replacement", and/or "injectable".

Indications for use:

DUROLANE (3ml): Symptomatic treatment of mild to moderate knee or hip osteoarthritis. In addition, DUROLANE has been licenced for the symptomatic treatment associated with mild to moderate osteoarthritis pain in the ankle, fingers and toes.

DUROLANE SJ (1ml): Symptomatic treatment associated with mild to moderate osteoarthritis pain in the ankle, fingers and toes.

Both DUROLANE and DUROLANE SJ are also indicated for pain following joint arthroscopy in the presence of osteoarthritis within 3 months of the procedure.

For additional reimbursement questions
contact **DUROLANE Customer Care:**

T: 1-855-771-0606 (Toll-free)
E: customer-care-international@bioventusglobal.com



Coverage Guide for SportVis™, Cingal®, Monovisc® and Orthovisc®

| Insurance company (adjudicator)* | SportVis™ | Pseudo product identification number (PIN) to include in claim | Orthovisc® |
|---|-------------------------|---|--|
| Alberta Blue Cross | 999050 | 00900005 | 00999460 |
| Assumption Vie | 96599942 | - | - |
| Beneva | - | 900005 | 970492 |
| Canada Life | 96599942 QC: 0090132 | 92099815 | 00174625, 96599997 or 00990012 |
| ClaimsSecure Inc. | 96599942 | 92099815 | 908615 |
| Desjardins Financial (ESC) | 96599942, 0090132 | 00900005 | 00174625 96599997 |
| Empire life | - | No electronic payment. Pay first and submit claim. Write viscosupplement, Cingal®, Monovisc® or Orthovisc® on receipt and include site and surface treated. | |
| Equitable Life | - | 92099815 | 00174625 96599997 |
| Insurance of Canada | - | 92099815 | 00174625 96599997 |
| Great-West Life (TELUS) | - | 92099815 | 96599997 |
| Green Shield Canada | - | No electronic payment. Pay first and submit claim. Write viscosupplement, Cingal®, Monovisc® or Orthovisc® on receipt and include site and surface treated. | |
| Industrial Alliance (ESC) | - | 92099815 | 00174625 or 96599997 |
| La Capitale (now Beneva Insurance) | 96599942 | - | - |
| Managed Health Care Services Inc. (MHCSI) Regular | - | 92099815 | 96599997 |
| Manitoba Blue Cross | - | No electronic payment. Pay first and submit claim. Write viscosupplement, Cingal®, Monovisc® or Orthovisc® on receipt and include site and surface treated. | |
| Manulife Financial (ESC) | - | - | - |
| Medavie Blue Cross | 96599942 | 92099815 | 96599997 |
| NexGenRx | - | 92099815 | 00174625, 96599997 or 00990012 |
| OTIP RAE0 | - | 92099815 | - |
| Pacific Blue Cross | - | No electronic payment. Pay first and submit claim. Write viscosupplement, Cingal®, Monovisc® or Orthovisc® on receipt and include site and surface treated. | |
| Saskatchewan Blue Cross | - | No electronic payment. Pay first and submit claim. Write viscosupplement, Cingal®, Monovisc® or Orthovisc® on receipt and include site and surface treated. | |
| SSO Financial | - | 00900005 | 96599997, 00990012, 00970484 (Qc) |
| Sun Life Financial (TELUS) | 999050 | 92099815 | 00174625, 96599997, 00990012 or 00000999460 |

*Your insurance company may not be included in this list. It does not mean you do not have coverage. Please call your insurance company.

SportVis™ is intended to relieve pain and restore function in acute first and second-degree ankle sprain and chronic (>3 months) lateral epicondylalgia (tennis elbow). Cingal® is indicated for the treatment of pain in osteoarthritis (OA) of the knee in patients who have failed to respond adequately to conservative non-pharmacologic therapy and to simple analgesics (e.g., acetaminophen). Cingal® includes an ancillary steroid to provide additional short-term pain relief.

Monovisc® is indicated in the treatment of pain in OA of the knee in patients who have failed to respond adequately to conservative non-pharmacologic therapy and to simple analgesics, e.g., acetaminophen.

Orthovisc® is indicated for the symptomatic treatment of OA of the knee.

SportVis™, Cingal®, Monovisc® and Orthovisc® may not be suitable for everyone. Talk to your doctor if you have questions regarding these products, or for more information on soft tissue injuries or pain associated with OA of the knee.

To obtain further information on SportVis™, Cingal®, Monovisc® and Orthovisc®, please contact Pendopharm Medical Information at 1-888-550-6060 or send an email to medinfo@pendopharm.com.

SportVis™ is a trademark of MDT Int'l, SA, used under licence by Pharmascience Inc.
Cingal®, Monovisc® and Orthovisc® are registered trademarks of Anika Therapeutics, Inc., used under licence by Pharmascience Inc.

Pendopharm, a Division of Pharmascience Inc.

Product Licences are pertinent to use in Canada. Product Licences herein are not approved for use in the U.S.

Distributed by:



A20230101E

EXPANDING
THE FAMILY OF
ORTHOBIOLOGICS
YOU TRUST.

Soft tissue injuries

Osteoarthritis



Simple steps to find out if your private insurance covers SportVis™, Cingal®, Monovisc® or Orthovisc®

How to determine coverage

Here is a **step-by-step guide to help you determine your coverage and submit a claim.**

STEP 1

Check your insurance plan to verify that SportVis™, Cingal®, Monovisc® or Orthovisc® is reimbursed. Make sure you verify the following sections:

- Extended healthcare benefits plan
- Medical supplies and services
- Supplementary health
- Prescription drugs

It is strongly recommended that you call your insurance company to validate the specifics of reimbursement.

Tip:

In your insurance benefits booklet, look out for other terms that could indicate if your drug plan will cover SportVis™, Cingal®, Monovisc® or Orthovisc®, such as:

- Viscosupplement, viscosupplementation, synovial fluid injection, synovial fluid replacement or intra-articular injection or hyaluronic acid injection

STEP 2

Review your level of coverage carefully:

- a) Check your benefits booklet to see if your coverage is subject to limits such as annual and lifetime dollar maximums, or limits on the number of covered injections.
- b) Some plans may require SportVis™, Cingal®, Monovisc® or Orthovisc® to be prescribed by a physician and dispensed from a pharmacy while other plans may require a prescription from a specialist, such as an orthopedic surgeon.

How to submit a claim

If the pharmacist did not submit your claim electronically and you have paid up front or if you have been billed by your doctor after your injection, follow these easy steps:

STEP 1

Ensure the receipt is submitted to your insurance company along with the appropriate health claim form.

STEP 2

Ensure all sections of the claim form are completed to reduce the risk of a delay in reimbursement.

STEP 3

In addition to the name of the product (SportVis™, Cingal®, Monovisc® or Orthovisc®), ensure other terms such as “viscosupplement”, “synovial fluid injection” or “hyaluronic acid injection” are written on the claim form and the appropriate pseudo product identification number (PIN) is included.

The Coverage Guide at the back summarizes the most common insurance companies and the PINs to include on your claim.

What you can do if an insurance company does not cover the cost of the treatment you have been prescribed:

1. Call the benefits department of the insurance company (have your benefits policy number, employer's name and SportVis™, Cingal®, Monovisc® or Orthovisc® PIN on hand) to make sure that viscosupplementation, synovial fluid replacement, or hyaluronic acid injection is not a covered benefit. Ask why it isn't.
2. Let the human resources manager at your place of employment know what the insurance company told you, and let her/him know your physician wants you to receive SportVis™, Cingal®, Monovisc® or Orthovisc® and has prescribed it for you. Have her/him contact the insurance company.
3. Determine if it is the decision of the insurance company not to cover this form of treatment or if it is specifically excluded by the plan your employer has purchased.
4. If your employer has purchased a drug plan for employees that doesn't cover SportVis™, Cingal®, Monovisc® or Orthovisc®, the employer has the option of making an exception for this medication in this instance. Ask your employer to have SportVis™, Cingal®, Monovisc® or Orthovisc® covered.
5. If it is the decision of the insurance company not to cover SportVis™, Cingal®, Monovisc® or Orthovisc®, you can have your physician write a letter of appeal to the insurance company, giving the reasons why you need this. If the appeal is rejected, you can contact the insurance company's ombudsman to file a complaint and request reversal of the decision.

HELPLINE Check your insurance coverage



NEW

The insurance coverage helpline makes it easy for you to find out if your insurance covers SportVis™, Cingal®, Monovisc® or Orthovisc® by contacting your insurance provider with you.

DETERMINING COVERAGE IS SIMPLE.

1 Call **1-855-491-5754** to speak to an insurance coverage specialist.

2 The insurance coverage specialist will organize a three-way call between you, your insurance provider and themselves to discuss their coverage regarding SportVis™, Cingal®, Monovisc® or Orthovisc®.